

INSURANCE CERTIFICATE



Policy number: 01-9911026

Certificate number: S-453392

Traveler data

Name: PEREA MARIN, RAIMON

NIF: 21678228S

Start trip date: 14/11/2022

End trip date: 19/11/2022

Purchase date: 12/07/2022

Destination: Europa

Duration: De 4 a 6 días

Travelers number: 1

Table of benefits

ASSISTANCE

Medical and health care	30,000€
Dental Expenses	60€
Piste rescue	Ilimitado
Rescue by helicopter	Ilimitado
Payment of crutches	320€
Repatriation or transport due to illness or accident	Ilimitado
Repatriation or transportation of the deceased	Ilimitado
Repatriation of insured travel companions	Ilimitado
Search, location and rescue of the Insured	15,000€
Displacement of a relative in case of hospitalization of the insured	Ilimitado
Travel expenses of the displaced person	800€
Prolongation of stay in a hotel	800€
Early return due to hospitalisation or death of a relative	Ilimitado
Shipment of medicines not available abroad	Incluido
Transmission of urgent messages	Incluido
Sending a professional driver	Incluido
Opening and repairing of safes and safe deposit boxes	175€
Loss of keys of the usual residence	75€
Charges for cancellation of stolen or lost cards	Incluido
Doesn't have translate	
Reimbursement of forfait	500€
Reimbursement of classes	500€
Loss of checked baggage	500€
Delay of checked ski equipment	100€
Search, locate and send luggage	incluido
Delay at departure of means of transport	150€
Extra hotel nights or forced extension of the trip before arrival at the destination	150€
Extension of the trip due to snow excess	200€
Extended validity of the insurance 4 days	Incluido
Overbooking or change of services initially contracted	150€
Loss of contracted services	150€
CIVIL LIABILITY CIVIL LIABILITY	
Civil Liability	60,000€
Civil Responsibility of the educator	60,000€

Instructions to follow in the event of

Travel Assistance

For any incident during your trip, please contact our 24-hour assistance centre.

Refund

To manage any type of reimbursement, go directly to the online claims platform.

Customer service

For advice or changes to your policy, write to intermundial@intermundial.es or call us.

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ARAG considers Covid-19 as a disease covered by its policy, with the coverage, limits, restrictions and exclusions indicated in both the General Conditions and the Specific Conditions of its insurance.

The coverage of this product is guaranteed by the Arag Insurance Company, whose complete information appears in the General Conditions.

Once the information that has been previously received has been analysed, the contracting of this product supposes the acceptance that it covers the demands and needs of the client.

In order to address and resolve complaints and claims, the Brokerage has a Customer Service department outsourced to Inade, Instituto Atlántico del Seguro, S.L. with address in the town of Vigo, province of Pontevedra, post code 36202, calle La Paz, 2 Bajo. This service has the obligation to resolve such complaints or claims within a maximum period of two months from the date of submission. If said resolution is not to the Client's satisfaction, he/she may contact the complaints service of the DGSFP, being essential to prove that the complaint or claim has been made, in writing, to the Customer Service Department of the Brokerage.